

SIMPLE STEPS TO DEVICE REPAIR

1

RETRIEVE BROKEN DEVICE

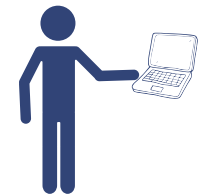
Oh no! Your device is broken - now what? Whatever repair(s) your device may need, Secured Tech Solutions offers a quick and easy repair process with exemplary repair results.



2

LOG ON TO STS WEBSITE

Visit www.securedtechsolutions.com to submit your request for a repair. In 90 seconds or less you can enter the information Secured Tech needs to initiate your repair.



3

PRINT LABEL AND SHIP

Shortly after requesting a repair on Secured Tech Solutions' website you will receive a prepaid shipping label. Box up your device, print the label, attach it to the box, and send it to STS!



4

STS RECEIVES AND REPAIRS

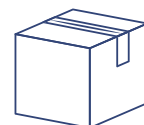
Secured Tech conducts a thorough diagnosis on every device they receive. Any new problems will be communicated to you before they are fixed. Secured Tech strives for a one-week turnaround on all repairs.



5

RECEIVE REPAIRED DEVICE

Check the mail! Your repaired device will arrive 1-2 business days after you receive tracking information. Open the box with the excitement of a child on Christmas morning! Revel in the amazement that is your repaired device and begin using immediately.



6

LIVE HAPPILY EVER AFTER

Enjoy your repaired device confident that if something happens again, Secured Tech Solutions is just a click and ship away from repair.

